



Annual Software Enhancement Policy

Software Enhancement

The first 12 months of software enhancement is mandatory, and is invoiced with the purchase of the software. In succeeding years, purchase of enhancement becomes optional. Software enhancement helps keep products up-to-date with the latest additions, features, and integrations to the ERP environment. And with every new release, bug fixes may be included. It is important that the current version is installed to ensure BI360 modules are of the highest quality. BI360 products are constantly improved to continue to add value and meet our clients' needs and environment.

An up-to-date annual software enhancement gives clients access to the latest version of the software, even if multiple versions have been released within the year. Clients who opt out of renewing software enhancement and wants to purchase additional licenses must renew, including previous renewal periods missed.

Eligibility:

- Included in first 12 months of initial software purchase
- Maintained and current annual software enhancement after first year
- Applies to purchased software products only

Benefits of Annual Software Enhancement:

- Unlimited downloads of latest versions of software through <https://support.solverusa.com>
- Access to new features, including newest additions to ERP integration
- Bug fixes

What is Not Covered

- Technical support
- Report creation and general consulting
- BI360 products and Add-ons that have not been purchased
- Implementation of BI360 products and all Add-Ons